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AgGPS 252/AgGPS 332 GPS Receivers and EZ-Guide 500 Lightbar: OmniSTAR Reactivation After Upgrading the Firmware

Summary

OmniSTAR corrections are not available after upgrading firmware for the following Trimble products:

Product	Latest firmware version
AgGPS [®] 252 GPS receiver	3.61
AgGPS 332 Ultimate Choice receiver	3.61
EZ-Guide [®] 500 lightbar	3.05

Problem

After upgrading to the latest firmware, active OmniSTAR XP and HP signal subscriptions are lost and the receiver cannot receive OmniSTAR corrections.

Cause

The latest firmware version includes a new OmniSTAR library, which overwrites existing subscription information during the upgrade process.

Solution

If a valid subscription was lost, you must contact OmniSTAR to resend the activation signal:

OmniSTAR area	Telephone
North & South America	+1-888-883-8476 or +1-713-785-5850
Europe/North Africa /Middle East/West Asia	+31-70-317-0900
Australia & Far East	+61-8-9322 5295
Southern Africa	+27 21 552 0535

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